



HOPE AND WISH FOUNDATION PL Annual Report 2021

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TO OUR STAKEHOLDERS

Strategic Highlights

We are pleased with our ability to deliver crucial services to our core segments in our first year of operation. Our risk containment strategy played a crucial role in allowing us to deliver valuable services that matched our volunteer's availability and enabled growth in both service and income. We were successful in containing costs, while we maximised our resources on program delivery through our active volunteers.

Our operations commenced with ASIC registration during October 2020, and we achieved our ACNC registration by late January 2021. The need to form a foundation was largely driven by and supported with lived experience for communities and demographics that we feel remain neglected by all segments of government and traditional aid providers.

As a foundation we remain focused on providing services to the following segments.

1. NDIS is not always available to all those that needs a little extra help - it is especially difficult to obtain for those that have children with behavioral or mental health challenges. We remain committed to delivering essential services with respect and discretion through our school, club, and social platform network.
2. There continues to be a disparity in care offered to seniors in metropolitan areas vs those that live in rural /remote areas. Language and culture continue to hamper seniors in our network receiving adequate care. We continue to advocate and invest in programs to ensure adequate care for our seniors in all regions.
3. Our lived experience of escaping war, seeking refuge, and receiving shelter in Australia continues to shape programs that promote unity and respect towards Australia and Australians. We promote inclusion through Culture, Arts and Language programs and are working with other associations and charities with shared values to achieve maximum impact.

Financial Highlights

We received our ACNC registration late January 2021 and suffered from the restrictions and barriers to fundraising including Covid19 and more recently the March 2021 floods where our home office was impacted. Despite the hurdles we managed to attract investment from our close network of volunteers, directors, and donors to ensure continuity of service to our clients.

Directors continue to share in the workload and manage all facets of the foundation without remuneration or benefits to ensure our efficient client's support.



Surplus income reported is largely due to much of our grant funding received later in the financial year. Available funds will support program delivery in areas outlined in our grant applications.

Operating Highlights

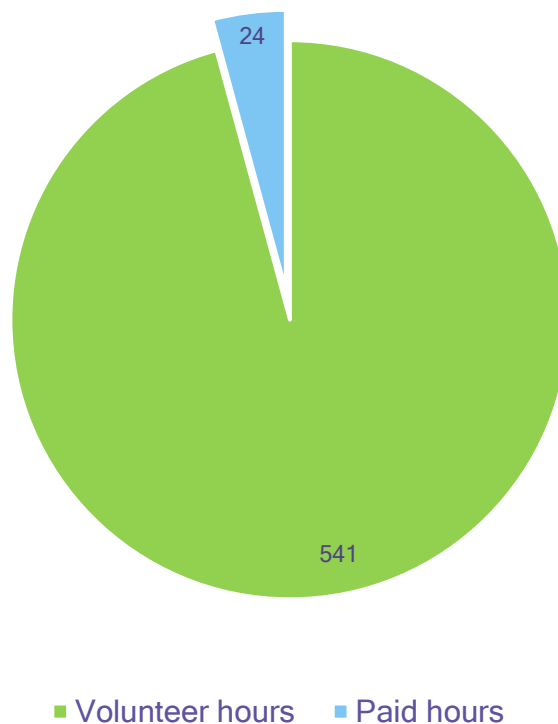
We delivered 585 hours of valuable service between 1st January 2021 to 30th June 2021 supporting a range of programs including Parent Helper, Elders that Endure Barriers, Easter Gift Packs, Cultural, Arts and Language programs as well as general admin and advocacy work.



585 HOURS OF TOTAL SERVICE DELIVERED TOWARDS

- PARENT HELPER/CLEANER
- ELDERS THAT ENDURE BARRIERS
- CULTURE, ARTS AND LANGUAGE
- HOMELESS EASTER PACKS
- ADVOCACY
- ADMIN AND PLANNING

Volunteer & Paid Worker Hours



- PARENT HELPER



Parent Helper is an important service that provides free assistance to parents of children without NDIS that are primary carers for a child with behavioral and mental health challenges and/or a disability. We continue to require reliable volunteers and additional funding to meet the demand for this crucial service which improves the wellbeing of the child and the family.

Our clients are largely from CALD and single parent communities and are supported by us through gift vouchers as well to assist with cost-of-living expenses.

This sector is being expanded to include additional programs to reduce the number of children within our communities that sit alone during lunchtime and or feel isolated and without peer support. H&W Gamers Club is in the final stages of development and uses ‘gaming’ to alleviate social isolation through especially selected games that promote conversation and friendship.

- ELDERS THAT ENDURE BARRIERS



Address the isolation that many of our seniors endure because of demographic, language, or culture. We continue to advocate for and deliver services to our senior community to reduce the social isolation and improve overall wellbeing. Funds from our association have been provided towards projects that directly improve the mental health of isolated elders through respite and recreation programs.

- CULTURE, ARTS AND LANGUAGE



Learn Pashto!

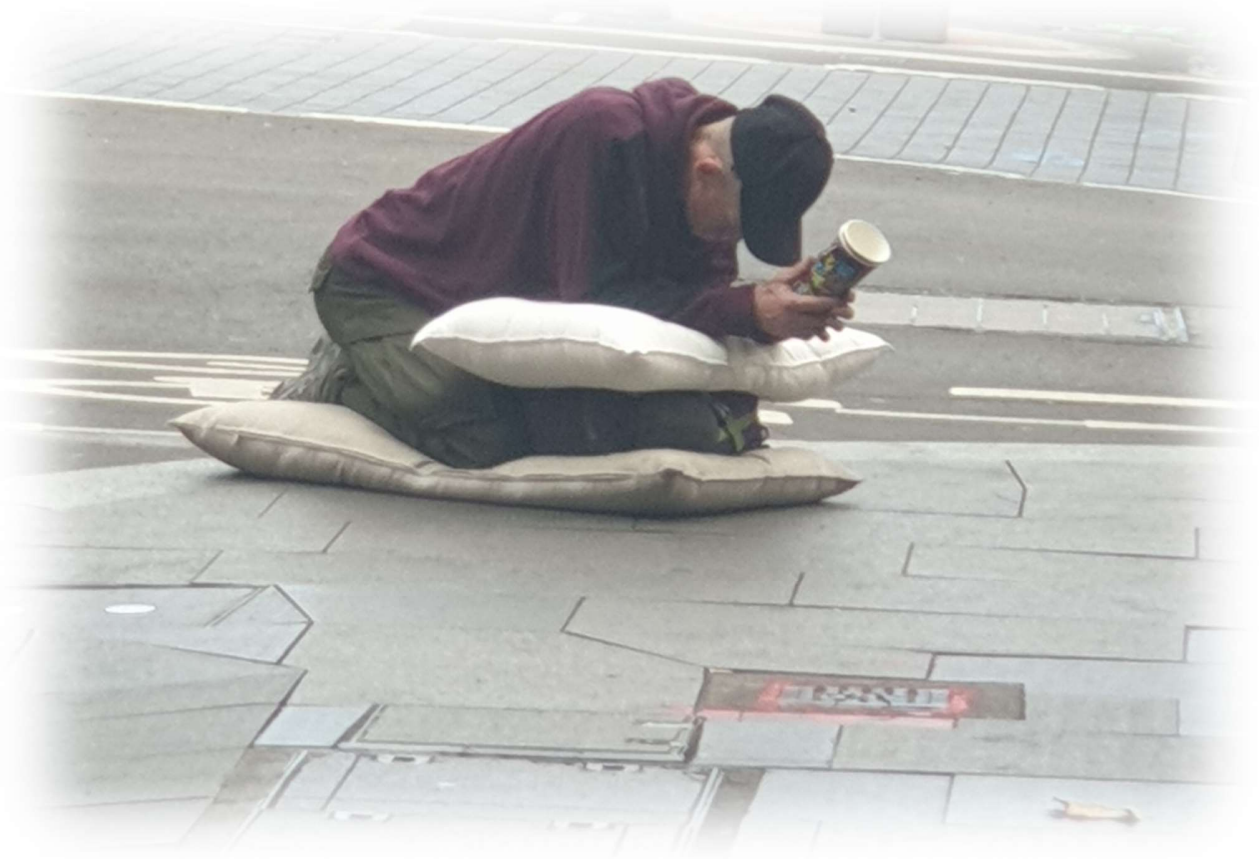
#9 CHATTING ABOUT SCHOOL



Our Pashto language course that will follow the Afghanistan Dept of Education Curriculum is being taught by a dedicated volunteer on a twice a week basis and broadcast on our social media. The program preserves a language that is forgotten by many and provides an opportunity for youth to engage with culture positively through language. At its core, this program promotes language to support identity and belonging through respect, hospitality, and integrity.

We continue to work with other refugee led associations and charities to alleviate suffering and improve services within this segment.

- HOMELESS - EASTER GIFTS



This was a volunteer initiated and led project and supported with additional resources both financial and people to deliver the program through the Easter Weekend. We encourage all our volunteers to engage in programs that they are passionate about and provide necessary support, including administrative, financial and resources where needed to assist our volunteers deliver aid to communities that they are passionate about.

Our conversations with those that sleep rough hinted too many restrictions imposed on those that seek shelter including their ability to self-medicate through alcohol and substance. We spent a day chatting with many that sleep rough and presented gift packs wrapped with love and received lots of gorgeous smiles.

- ADVOCATE AND CARE



Directors continue to advocate for our communities through representation and direct meetings with

- Office of Ms. Lucy Wicks Federal Member for Robertson
- Office of Ms. Liesl Tesch (pictured) State Member for Gosford
- Sporting and recreational clubs
- Private donors throughout Sydney and Central Coast
- Other charities and association with shared values
- Volunteer training
- Employee induction and interviews

Looking Ahead

Our focus remains on core areas that are supported with our lived experience and networks within the relevant communities. Our primary focus continues to be sustainable service delivery with use of limited funding and available volunteer network.

Funding received in the final months of the financial year will allow our foundation to build on the service already being delivered and expand our offering to include a greater number of clients.

Covid19 continues to impact our clients emotional and financial wellbeing and is increasing demand for additional financial assistance from our foundation. We will continue to advocate and build on the platforms established.

Our foundation passed the external NDIS audit and hopes to achieve NDIS Certification from the commissioner in the next few months. Our goal is to develop and maintain a social enterprise model so that we can continue to serve the neediest in our communities through a regular income stream.

Massud Zhouand

Massud Zhouand - MA.MBA, Adv Dip Eng. JP
Chief Executive Officer
Hope and Wish Foundation PL
12th July 2021